



COMMERCIAL SERVICE PARTNERSHIP PROGRAM

CUSTOMER: Harrisburg School District

ADDRESS: 1010 N. 7th Street

CITY/STATE/ZIP: Harrisburg, PA 17102

OPTIONS: PLEASE SELECT ONE

☐ **NORMAL RATES**

ON SITE LABOR RATE: \$129 HR / \$193.50 OT

TRIP CHARGE: \$72 HARRISBURG

NO DISCOUNT ON PARTS / REFRIGERANT

*REFRIGERANT PRICING IS CURRENTS RATES. PRICING SUBJECT TO CHANGE

☐ **1 YEAR PARTNERSHIP** (Term Dates: 07/22/2026 – 6/30/2027)

LABOR RATE: \$119 HR / \$178.50 OT

TRIP CHARGE: \$72 HARRISBURG

10% DEDUCTION ON PARTS / REFRIGERANT OFF NORMAL RATES PRICE

☐ **2 YEAR PARTNERSHIP** (Term Dates: 07/22/2026 – 6/30/2028)

LABOR RATE: \$114 HR / \$171.00 OT

TRIP CHARGE: \$72 HARRISBURG

15% DISCOUNT ON PARTS / REFRIGERANT OFF NORMAL RATES PRICE

☒ **3 YEAR PARTNERSHIP** (Term Dates: 07/22/2026 – 6/30/2029)

LABOR RATE: \$109 HR / \$163.50 OT

TRIP CHARGE: \$72 HARRISBURG

20% DISCOUNT ON PARTS / REFRIGERANT OFF NORMAL RATES PRICE

CUSTOMER SIGNATURE: _____

PRINTED NAME: _____ DATE: _____

THERMOTECH REPRESENTATIVE: Michael R Dunn

PRINTED NAME: Michael R Dunn DATE: 7/22/2026

Service Partnership Program – Terms & Conditions

Equipment Condition Reports

Following each scheduled maintenance visit, Thermotech, Inc. will provide the Customer with a written Equipment Condition Report outlining the condition of all equipment covered under this Service Partnership Agreement.

Should any deficiencies, safety concerns, code violations, repairs, or recommended improvements be identified during the inspection or maintenance, they will be documented in the report for the Customer's review.

No repairs, replacements, or work outside the scheduled maintenance scope will be performed without prior authorization from the Customer or the Customer's designated representative.

Service Partnership Benefits

For the duration of this Service Partnership Agreement, the Customer will receive a _____ % **discount** on Thermotech, Inc.'s standard pricing for qualifying repairs, replacement parts, materials, and labor unless otherwise excluded in writing.

This Service Partnership becomes effective upon the date of execution by both parties and remains valid for the agreed contract term.

Additional Terms & Conditions

Financing

Financing is available through the National Energy Improvement Fund (NEIF) for qualified customers.

Applications may be submitted online through NEIF or through Thermotech's website.

- www.neifund.org
 - www.thermotechhbq.com
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Payment Terms

Payment is due upon completion of services unless prior credit terms have been approved in writing.

Thermotech accepts the following payment methods:

- Check
- Cash
- Money Order
- Major Credit Cards
- Debit Cards

Credit and debit card transactions are subject to a **3% processing fee**.

Approved commercial accounts may qualify for **Net 15** payment terms.

Accounts exceeding **60 days past due** may be suspended until payment arrangements have been made.

Past-due balances are subject to:

- A **\$50.00 monthly late fee**, and/or
 - A **10% monthly finance charge** on the outstanding balance, where permitted by law.
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Ownership of Materials

All equipment, parts, and materials supplied by Thermotech remain the property of Thermotech, Inc. until paid in full.

Thermotech reserves all rights available under applicable law, including the right to recover unpaid equipment or pursue other legal remedies for non-payment.

Deposits

Certain projects require an advance deposit before work can begin or continue.

Deposit requirements are determined based on project size, equipment costs, and material purchases.

Unless otherwise stated, projects requiring significant material purchases may require a **50% deposit**, with the remaining balance due upon completion.

Returns & Special Orders

Returns will not be accepted more than **30 days** after installation or service.

Special-order equipment, custom-built materials, manufacturer-built products, and non-stock items are manufactured or ordered specifically for the Customer and are **non-returnable and non-refundable**.

Insurance

Thermotech, Inc. maintains insurance coverage that exceeds Pennsylvania Home Improvement Contractor requirements, including:

- \$1,000,000 General Liability
- \$2,000,000 Property Damage Coverage
- \$4,000,000 Umbrella Liability Coverage

Certificates of Insurance are available upon request.

Warranty

Unless otherwise specified by the manufacturer, Thermotech warrants its installation workmanship for **one (1) year** from the date of installation.

Manufacturer warranties remain separate and are subject to each manufacturer's published warranty terms.

Proposal Validity

Due to fluctuating material costs, supply chain conditions, refrigerant pricing, fuel costs, and market volatility, all quotations are valid for **20 calendar days** unless otherwise stated.

Pricing may be adjusted after the expiration date.

Service Partnership Renewals

Service Partnership Agreements are available in one-, two-, and three-year terms.

Renewal pricing will be evaluated within **30 days** of the agreement's expiration based on current labor rates, material costs, fuel costs, refrigerant pricing, and market conditions.

Thermotech reserves the right to adjust renewal pricing accordingly.

Market Conditions

Thermotech makes every reasonable effort to maintain consistent pricing throughout the agreement term.

However, extraordinary increases in manufacturer pricing, refrigerants, fuel, metals, tariffs, supply shortages, government regulations, or other unforeseen market conditions may require pricing adjustments for repairs, replacement equipment, or services not specifically covered under this agreement.

Customers will be notified prior to any such adjustments.

Default

Failure to comply with the payment terms of this agreement constitutes a default.

Thermotech reserves the right to:

- Suspend scheduled maintenance services.
 - Cancel this Service Partnership Agreement.
 - Decline future service requests.
 - Pursue all legal remedies available for collection of unpaid balances.
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Entire Agreement

This Service Partnership Agreement constitutes the entire agreement between Thermotech, Inc. and the Customer regarding the services described herein. Any modifications must be made in writing and signed by both parties.