Susquehanna Township School Dist - Rodent Remediation - Quote

PREPARED BY:
Ryan Adams
Regional Account Executive

ryan.adams@jcehrlich.com

TAILORED FOR:
Susquehanna Township School Dist
Terry Heller
2579 Interstate Dr.
Harrisburg, PA, 17110

theller@hannasd.org

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Reading, PA 19610
https://www.jcehrlich.com/

September 28, 2026

Terry Heller

Susquehanna Township School Dist
2579 Interstate Dr.
Harrisburg,PA,17110
theller@hannasd.org

Dear Terry,

Thank you for the opportunity to share our recommendations in the following service proposal for Susquehanna Township School Dist. As the industry leader in commercial pest control, Ehrlich Pest Control will partner with you to protect your brand and the health of your employees, customers, and visitors with a solution designed with your needs in mind.

We pride ourselves in our ability to accomplish this effectively with minimal disruption to your operation, enabling you to focus on your business operations and customers. Our team brings the local and national expertise and resources to begin work immediately with Susquehanna Township School Dist.

If you have any questions or require further information, don't hesitate to contact me.

Sincerely,

Ryan Adams
Ehrlich Pest Control
Regional Account Executive

*Treatments and Covered Pests defined in your Plan. Limitations apply. See Plan for details.

SCOPE OF SERVICE

Service Specifications

The specifications and pricing contained herein shall remain valid for 120 days from the original date printed on this proposal for Susquehanna Township School Dist, according to the following schedule(s), plus tax, where applicable. Ehrlich Pest Control shall provide the services listed below according to the following schedule, plus tax, where applicable. The annual cost of the service and the frequencies indicated has been amortized to reflect a flat monthly cost for service.

Service & Product Descriptions and Plan Detail
Service 1 WILDLIFE PEST EXCLUSION
PEST AND WILDLIFE EXCLUSION CORRECTIVE A thorough inspection of the interior and exterior of the facility will be performed to identify areas that may have increased pest pressure. Any holes, gaps, or areas that may allow pests to enter the building will be sealed with various materials to prevent further pests from entering the area. **Plan Limitations and Exclusions:** Unless otherwise specified here or in Service Description, will not remove pests trapped or expiring within voids, cavities or inaccessible areas, nor remove animal wastes, contaminated structural elements or odors. If additional visits for services under this agreement are necessary to address covered pests within 90 days following a service visit, such services will be rendered promptly, without additional charge. The general procedure is to contact clients requesting additional service within four hours of their request, and respond within twenty-four hours.
Service 2 GENERAL PEST MAINTENANCE
EXTERIOR RODENT MONITORING MAINTENANCE Multi-catch traps and/or tamper-resistant rodent bait stations are maintained in appropriate areas around the exterior of the facility. Exterior rodent bait stations are secured to the ground, secured to the building, or weighted to keep them in place; stations are locked to ensure tamper resistance. Rodent bait stations are inspected, cleaned, and maintained with fresh bait, traps, or non-toxic monitoring materials as necessary. **Plan Limitations and Exclusions:** If additional visits for services under this agreement are necessary to address covered pests within 30 days following a scheduled service visit, such services will be rendered promptly, without additional charge.
Service 3 GENERAL PEST MAINTENANCE
INTERIOR RODENT MONITORING MAINTENANCE The facility is inspected to determine if any rodent activity or evidence is present and to identify areas that require corrective sanitation and structural maintenance measures. Rodent management equipment is maintained on the interior of the facility around entry points, along exterior walls, and in other appropriate areas. All traps are inspected and cleaned upon each visit as necessary. **Plan Limitations and Exclusions:** If additional visits for services under this agreement are necessary to address covered pests within 30 days following a scheduled service visit, such services will be rendered promptly, without additional charge.

Investment by Location

Service Details

Linglestown Rd, 1910 Linglestown Road, Harrisburg, PA, 17110, US,	
CORRECTIVE SERVICES	**One-Time Cost**
PEST AND WILDLIFE EXCLUSION CORRECTIVE - 3 courtyards	
Ladder Needed to Service? - No *After Hours Service? - No* *Notes:* *Technicians will cut and install screening around vents(18) in court yard areas where rodent accessible areas have been found. This will eliminate access points for rodents to enter the building in these treatment areas.*	$2,400.00
Total Cost of Corrective Services	**$2,400.00**

Linglestown Rd, 1910 Linglestown Road, Harrisburg, PA, 17110, US	
EQUIPMENT	**Quantity**
Eradico Exterior Rodent Bait Station - Weighted, Black	32.00
Total Cost of Equipment	**$1,209.60**

ROUTINE MANAGEMENT SERVICES	**Initial Service**	**Price Per Service**
EXTERIOR RODENT MONITORING MAINTENANCE		
Qty of Existing Exterior Devices to Monitor - 0 *Service Frequency - Monthly* *After Hours Service? - No* *Notes:* *Initial service includes installation of 32 exterior rodent bait stations around exterior perimeter and the 3 court yard areas. This includes 4 stations in each court yards and the remainder of the exterior of the school.*	$705.00	$150.00
INTERIOR RODENT MONITORING MAINTENANCE		
Qty of Existing Interior Devices to Monitor - 0 *Service Frequency - Monthly* *After Hours Service? - No* *Notes:* *This secondary service is specifically designed to for the technician to inspect and treat all interior areas of the school for rodent activity and remediation. This may include placing additional traps, glue monitors, and/or temporary mechanical devices.*	$120.00	$120.00
Total Cost of Setup & Routine Management Services	**$825.00**	**$270.00**

Investment Summary

Location	One-Time Cost	Initial Svc Cost	Avg Monthly Cost
Linglestown Rd, 1910 Linglestown Road, Harrisburg, PA, 17110, US,	$2,400.00	$0.00	$0.00
Linglestown Rd, 1910 Linglestown Road, Harrisburg, PA, 17110, US	$1,209.60	$825.00	$270.00
Total Investment for all locations	**$3,609.60**	**$825.00**	**$270.00**

See Payment details in **Terms & Conditions**

Documentation

Ehrlich Pest Control places a strong emphasis on communication with designated personnel to ensure proper implementation and ongoing success of the pest management program. That is why, after each service, we will provide you with a documented service report. This report will identify materials used, location of use, pests identified (if any), and any sanitation or structural deficiencies which may exist at the time of service. Our customers will always know what we are doing and will have a written record for future use by Susquehanna Township School Dist or any local governmental agency with a right to know. Documentation to be furnished by Ehrlich Pest Control and maintained in conjunction with Susquehanna Township School Dist in the following format(s):

PESTNETONLINE®

Ehrlich Pest Control's proprietary online reporting system will be implemented, providing the following information via a secured, password-protected portal:

- Service reports
- Certificate of Insurance
- Licenses and certifications
- Material usage reports
- Pest activity tracking reports
- Description of the service program
- Pest management device map
- Product labels and safety data sheets
- Structural and sanitation recommendations
- Submit a Question / Request
- Pay your invoice

Additional Services Available

TERMS & CONDITIONS

GENERAL AGREEMENT

THIS SERVICE AGREEMENT SHALL BE SUBJECT TO THE FOLLOWING TERMS AND CONDITIONS:

Agreement. Susquehanna Township School Dist and Rentokil North America, Inc. d/b/a Ehrlich Pest Control ("Company") agree to the following terms and conditions in connection with the services indicated on this agreement (hereinafter collectively referred to as "Agreement").

Standard of Care. Company will use its professional expertise to determine the appropriate products and/or services and will follow all label and legal requirements. All reasonable care will be used in installing and maintaining the specified services. Company hereby affirmatively disclaims any liability for damage or injury caused by the use of any materials in accordance with the manufacturer label directions. Reasonable care will be taken in performing the services, however, the nature of the work is such that Company cannot be responsible for the safety of domestic animals, stains, discolorations, or other damages. If, for whatever reason, the Customer is dissatisfied with the service provided, the Customer will provide reasonable notice and allow the Company a period of up to 45 days to remedy the problem to the extent reasonably required.

Customer Responsibilities. Effective service requires the cooperation of the Customer. The Customer, therefore, warrants full cooperation with Company during this Agreement. Customer agrees to maintain premises free from any factor or condition conducive to identified issues and services and following instructions provided. This cooperation includes, but is not limited to, proper garbage handling; repairing structure; not adding chemicals or self-treating in ways that are not part of service; emptying grease traps, not damaging or turning off equipment, etc. Any damage warranty specified in the Agreement will be voided should the presence of pests or issue be associated with conditions arising from Customer's non-cooperation. Company's failure to alert the Customer to any negative conditions does not alter the Customer's responsibility. If Customer is unable to comply with preparation or maintenance requirements, the Company will make determination on site if service can be completed or rescheduled; additional fees may be applied. If the Customer or other occupants of the structure(s), believe they are or may be sensitive to products being used or their odors, or if the Customer or other occupants have consulted with a medical doctor or other healthcare provider, regarding such sensitivity, the Customer must notify Company in writing, in advance of service of the structure(s). Company assumes no liability should Customer fail to warn Company of these sensitivities. Company reserves the right, upon receipt of such notification, to deny or terminate services. Any arrangements, costs or inconvenience resulting from the need to evacuate occupants, or other precautions deemed necessary, shall be the sole responsibility of the Customer. The Customer agrees to give Company complete or reasonable access to all areas, as may be required to enable effective service and maintenance, including individual units of multi-unit residential structures and electrical outlets, if needed.

Modification. Any deviation from the requirements outlined that involve extra cost of material and labor will result in extra charges. If conditions require Company to use specialized equipment or products to perform the service. Company shall advise the Customer of the additional costs. Due to safety concerns and regulations, Company may be required to use fall protection when service involves working on the roof of a structure. Fall protection safety equipment includes a number of devices and may include roof anchors, of which Customer will be advised. Some roof anchors are designed to be left on the roof; others are to be removed. If Customer prefers to have anchors removed, this should be discussed with the sales representative before service is performed.

Moisture, Mold and Mildew. Moisture is a condition found in varying degrees in most structures. Moisture conditions in and around structures can be conducive to a variety of pests and wood destroying insects. Moisture conditions can also provide an environment favorable to the growth of mold, mildew and other fungi. It is the Customer's sole responsibility to direct questions concerning the presence or dispersal of mold, mildew, mold spores or fungi; health-related issues; or indoor air quality to qualified professionals. Company does not possess the knowledge or expertise to identify mold, mildew or fungi that may lower air quality or be injurious to health, nor does it possess the knowledge or expertise to give opinion or recommendation regarding exposure to, or effective remediation of mold, mildew or other fungi (including decay or non-decay) as they might relate to air quality or health related risks. However, Company may provide services to control wood decaying fungus and high moisture conditions in crawl spaces. Company is not responsible for personal injury or property damage resulting from the presence, disruption or dispersal of mold, mold spores, mildew or fungi, even if Company inadvertently causes such disruption or dispersal by its inspection or treatment of pest-related problems. Customer waives and releases Company from any claim or injuries related to mold, mildew or fungal growth.

Warranty. For equipment and products, manufacturer warranties apply; there is no further warranty from Company on equipment and products.

Right to Subcontract. Company, in its sole discretion, may subcontract or delegate to an affiliate or third party any of its duties and obligations hereunder.

Force Majeure. Company shall not be liable for any delay or failure in performing the services due to any cause beyond its reasonable control.

Insurance. Public liability and property damage insurance against injury to members of the public from accidents that may arise from operations will be carried by Company, and evidence of insurance will be issued to the Customer upon request. Georgia Customers, please note: The Georgia Structural Pest Control Act requires all pest control companies to maintain insurance coverage. Information about this coverage is available from this Company.

Limitation of Liability. The Customer agrees that the work provided under this Agreement is not to be construed as Insurance, or as a covenant, guarantee, warranty, or promise of any kind that the Customer is in compliance with any legal guidelines or requirements. Company disclaims any liability or responsibility regarding the practices and operations of the Customer, and bears no responsibility or liability for whether the Customer carries out the recommendations made by Company, and in no event will the Company be liable for consequential, indirect or economic damages. The Customer shall indemnify and hold Company harmless from and against all claims, demands, liabilities, obligations and attorneys' fees or costs brought by any third parties, arising out of, or related to this Agreement, or by failure of the Customer to act in accordance with any requirements in connection with the Services. Company will be responsible for only those damages, claims, causes of action, injuries or legal costs caused by its own direct negligence or misconduct, but then only to an amount not to exceed the fees charged under this Agreement.

Animal Disposal. Company will dispose of any trapped wildlife in accordance with the laws and regulations of local governing authorities; however, if Customer requests the release of the animal on his/her property, Company shall not be responsible for, nor guarantee, that the animal will not return to infest or damage the serviced property.

Choice of Law. Except for the Mandatory Arbitration provision of this Agreement, which is governed by and construed in accordance with the Federal Arbitration Act, this Agreement shall be governed by, and construed in accordance with the laws of the state in which the dispute arises without regard to the conflict of laws provisions.

Mandatory Arbitration. Any claim, dispute or controversy, regarding any contract, tort, statute or otherwise ("Claim"), arising out of or relating to this Agreement or the relationships among the parties hereto, shall be resolved by one arbitrator through binding arbitration administered by the American Arbitration Association ("AAA"), under the AAA Commercial or Consumer, as applicable, Rules in effect at the time the Claim is filed ("AAA Rules"). Copies of the AAA Rules and forms can be located at www.adr.org, or by calling 1.800.778.7879. The arbitrator's decision shall be final, binding, and non-appealable. Judgment upon the award may be

entered and enforced in any court having jurisdiction. This clause is made pursuant to a transaction involving interstate commerce and shall be governed by the Federal Arbitration Act. Neither party shall sue the other party other than as provided herein or for enforcement of this clause or of the arbitrator's award; any such suit may be brought only in Federal District Court for the District or, if any such court lacks jurisdiction, in any state court that has jurisdiction. The arbitrator, and not any federal, state or local court, shall have exclusive authority to resolve any dispute relating to the interpretation, applicability, unconscionably, arbitrability, enforceability or formation of this Agreement, including any claim that all or any part of the Agreement is void or voidable. However, the preceding sentence shall not apply to the clause entitled "Class Action Waiver." Venue for arbitration hereunder shall be within the state where the Customer's property, that is the subject of the services provided, is located.

Class Action Waiver. Any Claim must be brought in the parties' individual capacity, and not as a plaintiff or class member in any purported class, collective, representative, multiple plaintiffs, or similar proceeding ("class action"). The parties expressly waive any ability to maintain any class action in any forum. The arbitrator shall not have authority to combine or aggregate similar claims or conduct any class action nor make an award to any person or entity not a party to the arbitration. Any claim that all or part of this class action waiver is unenforceable, unconscionable, void, or voidable may be determined only by a court of competent jurisdiction and not by an arbitrator. THE PARTIES UNDERSTAND THAT THEY WOULD HAVE HAD A RIGHT TO LITIGATE THROUGH A COURT, TO HAVE A JUDGE OR JURY DECIDE THEIR CASE AND TO BE PARTY TO A CLASS OR REPRESENTATIVE ACTION. HOWEVER, THE PARTIES UNDERSTAND AND CHOOSE TO HAVE ANY CLAIMS DECIDED INDIVIDUALLY, THROUGH ARBITRATION.

Intellectual Property. Except as expressly set forth herein, between Company and Customer, each is and shall remain the owner of all Intellectual Property that it owns or controls as of the effective date of this Agreement, or that it develops or acquires thereafter. This shall be binding upon all successors of the Customer's business.

Data Security. Company may provide Customer with access to Company's online and digital tools to store service reports and visit history, or other applications that may be developed, to give Customers access to their pest management information, if applicable to the Services in this Agreement. While Company follows standard procedures to secure systems and Customer data, including securing online tools and applications through the use of hashed passwords, HTTPS encryption and a secure data center, Customer confirms and acknowledges that:

a. Company and/or any of its subsidiaries are not responsible for the integrity or confidentiality of Customer's access credentials. Customers are encouraged to take precautions to secure login ids and passwords.

b. All usage rights to Company's online or digital tools are immediately discontinued upon the Customer's termination of the Service Agreement.

c. The Customer agrees to indemnify, defend, and hold Company harmless from any claims arising out of, or connected or associated with the use of Company's online and digital tools, including but not limited to, any claims arising from internet hacking.

d. This agreement shall be binding upon all successors of the Customer's business.

In order to establish an account and provide you with service, we may collect personal information about you, such as your name or alias(es), physical address, phone number, and/or email address. During the course of business, we will maintain service records related to your established account. If financing a service via our internal financing options, we will also collect your social security number and date of birth in order to process a credit check for loan purposes. We do not sell your personal information. For additional information about your rights related to data privacy, please review our privacy policy, available at https://www.rentokil-initial.com/site-services/ cookie-and-privacy-policy/privacy-policy.

Third Party and Marketing Disclosure. The Customer agrees to permit Company to use the Customer's name and contact information for sharing with Company's business partners. Company will never sell this data. It is to be used to improve the Customer's experience with Company. Additionally, unless Customer notifies Company otherwise or opts out, Customer agrees to and accepts the receipt of marketing and sales communications relating to Company's service offerings.

Anti-Bribery and Anti-Corruption. Each party represents that neither it nor anyone acting on its behalf has offered, given, requested or accepted any undue financial or other advantage of any kind in entering into this Agreement, and that it will comply with applicable laws and regulations pertaining to corruption, competition and bribery in carrying out the terms and conditions of this Agreement.

Pricing. The price for services is set forth in the specifications of this Agreement.

Payment. Service Fees are due upon completion of the service, unless another payment plan is selected on the Agreement. Other corrective service, rental and/or equipment/product fees will be invoiced upon completion/ delivery. Subsequent services will be invoiced in accordance with the Agreement and payment plan selected by Customer. If a service date has been mutually agreed upon by Company and the Customer, it will be the Customer's responsibility to pay for service if Company has attempted to render service at the Customer's property. Payments for services are due upon receipt of invoice. Customer agrees to remit payment in one of the acceptable forms of payment detailed in the Agreement or invoice. In the event full payment is not made upon receipt of invoice, a finance charge per month will be added to the unpaid balance, up to the maximum allowed by law. Late fee charges may also be applied. Additionally, the Customer is responsible for all collection costs, including reasonable attorneys' fees, for any invoices not paid by the due date. Any check returned for any reason, will result in a fee in the amount charged by Company's bank. All service warranties under this Agreement will be voided should any payment due exceed sixty (60) days. Should it become necessary to temporarily discontinue a periodic service due to causes beyond the Company's control, it is agreed that the periodic payments due under this agreement will be suspended until service is resumed, and that such temporary discontinuation of service will, in no way, breach this agreement.

Fuel/Transportation Surcharge. Like many other companies that are impacted by the price of gasoline, a rise in gasoline prices may necessitate a fuel surcharge. As such, the Company reserves the right to add a fuel surcharge to Customer's invoice for any increase in the cost of fuel as measured above the same time period in the prior year (by the National U.S. Average Motor Gasoline-Regular Fuel Price per Gallon Index reported by the U.S. Department of Energy). The surcharge may be adjusted monthly (up or down) with the price of gasoline.

Environmental, Health & Safety Surcharge. Company incurs significant costs to create sustainable practices to ensure the safety, health, and well-being of its employees, as well as the public and environment as a whole. As such, Company reserves the right to add an Environmental, Health & Safety surcharge, in addition to Customer's standard service fees, to Customer's invoice(s) to offset these costs and promote consistent, sustainable safety-and-health-conscious practices. The surcharge may be adjusted per invoice, as determined necessary by Company.

Severability. If any part of this Agreement is held to be invalid or unenforceable for any reason, the remaining Terms and Conditions of this Agreement shall remain in full force and effect.

Entire Agreement. This Agreement, together with a record of initial application, and all exhibits thereto, constitutes the entire agreement between the parties, supersedes all proposals, oral or written, and all other communications between the parties relating to such subject matter, and no other representations or statements will be binding upon the parties. This Agreement may not be modified or amended in any way without the written consent of both parties.

COMMERCIAL PEST MANAGEMENT MAINTENANCE

THIS SERVICE AGREEMENT SHALL BE SUBJECT TO THE FOLLOWING TERMS AND CONDITIONS:

Agreement. Susquehanna Township School Dist and Rentokil North America, Inc. d/b/a Ehrlich Pest Control ("Company") agree to the following terms and conditions in connection with the Services and Plan indicated on this agreement (hereinafter collectively referred to as "Agreement").

Standard of Care. Company will use its professional expertise to determine the products and services appropriate for treatment, and will follow all label and legal requirements. All reasonable care will be used in installing and maintaining the specified services. Company hereby affirmatively disclaims any liability for damage or injury caused by the use of any materials in accordance with the manufacturer label directions. Reasonable care will be taken in applying the treatment, however, the nature of the work is such that Company cannot be responsible for the safety of domestic animals, stains, discolorations, or other damages, except those directly caused by willful negligence on the part of the Company. If, for whatever reason, the Customer is dissatisfied with the service provided, the Customer will provide reasonable notice and allow the Company a period of up to 45 days to remedy the problem to the extent reasonably required.

Customer Responsibilities. Effective service requires the cooperation of the Customer. The Customer, therefore, warrants full cooperation with Company during this Agreement. Customer agrees to maintain premises free from any factor or condition conducive to identified issues and services and following instructions provided. This cooperation includes, but is not limited to, proper garbage handling; repairing structure; not adding chemicals or self-treating in ways that are not part of Service; emptying grease traps, not damaging or turning off equipment, etc. Any damage warranty specified in the Agreement will be voided should the presence of pests or issue be associated with conditions arising from Customer's non-cooperation. Company's failure to alert the Customer to any negative conditions does not alter the Customer's responsibility. If Customer is unable to comply with preparation or maintenance requirements, the Company will make determination on site if service can be completed or rescheduled; additional fees may be applied. If the Customer or other occupants of the structure(s), believe they are or may be sensitive to products being used or their odors, or if the Customer or other occupants have consulted with a medical doctor or other healthcare provider, regarding such sensitivity, the Customer must notify Company in writing, in advance of treatment of the structure(s). Company assumes no liability should Customer fail to warn Company of these sensitivities. Company reserves the right, upon receipt of such notification, to deny or terminate services. Any arrangements, costs or inconvenience resulting from the need to evacuate occupants, or other precautions deemed necessary, shall be the sole responsibility of the Customer. The Customer agrees to give Company complete or reasonable access to all areas, as may be required to enable effective service and maintenance, including individual units of multi-unit residential structures and electrical outlets, if needed.

Modification. Any deviation from the requirements outlined that involve extra cost of material and labor will result in extra charges. If conditions require Company to use specialized equipment or products to control the problem(s), Company shall advise the Customer of the additional costs. Due to safety concerns and regulations, Company may be required to use fall protection when Service involves working on the roof of a structure. Fall protection safety equipment includes a number of devices and may include roof anchors, of which Customer will be advised. Some roof anchors are designed to be left on the roof; others are to be removed. If Customer prefers to have anchors removed, this should be discussed with the sales representative before service is performed.

Substructure. Services under this Agreement do not include services to the substructure of the premises. Should substructural treatment be required, additional costs shall apply, of which the Company will advise the Customer.

Moisture, Mold and Mildew. Moisture is a condition found in varying degrees in most structures. Moisture conditions in and around structures can be conducive to a variety of pests and wood destroying insects. Moisture conditions can also provide an environment favorable to the growth of mold, mildew and other fungi. It is the Customer's sole responsibility to direct questions concerning the presence or dispersal of mold, mildew, mold spores or fungi; health-related issues; or indoor air quality to qualified professionals. Company does not possess the knowledge or expertise to identify mold, mildew or fungi that may lower air quality or be injurious to health, nor does it possess the knowledge or expertise to give opinion or recommendation regarding exposure to, or effective remediation of mold, mildew or other fungi (including decay or non-decay) as they might relate to air quality or health related risks. However, Company may provide services to control wood decaying fungus and high moisture conditions in crawl spaces. Company is not responsible for personal injury or property damage resulting from the presence, disruption or dispersal of mold, mold spores, mildew or fungi, even if Company inadvertently causes such disruption or dispersal by its inspection or treatment of pest-related problems. Customer waives and releases Company from any claim or injuries related to mold, mildew or fungal growth.

Warranty. For Equipment and Products, manufacturer warranties apply; there is no further warranty from Company on Products, Equipment or Service. Certain Services may carry limited Company warranty; refer to Service definition.

Right to Subcontract. Company, in its sole discretion, may subcontract or delegate to an affiliate or third party any of its duties and obligations hereunder.

Ownership and Replacement of Equipment. All equipment, devices and components are property of and/or remain property of or under the control of the Company. Company will replace rental devices and components as required, except for those items lost or damaged due to Customer's neglect, in which event, the Customer will be responsible for replacement cost. Company will be granted access to the Customer's location to recover equipment, devices and components at the expiration of this Agreement, or at any time an amount due from the Customer to Company is more than sixty (60) days beyond due date. If Customer terminates an Equipment rental earlier than the term of the Agreement then in effect, Customer is responsible for paying the full amount remaining for rental of devices.

Force Majeure. Company shall not be liable for any delay or failure in performing the services due to any cause beyond its reasonable control.

Insurance. Public liability and property damage insurance against injury to members of the public from accidents that may arise from operations will be carried by Company, and evidence of insurance will be issued to the Customer upon request. Georgia Customers, please note: The Georgia Structural Pest Control Act requires all pest control companies to maintain insurance coverage. Information about this coverage is available from this pest control Company.

Limitation of Liability. The Customer agrees that the work provided under this Agreement is not to be construed as Insurance, or as a covenant, guarantee, warranty, or promise of any kind that the Customer is in compliance with any legal guidelines or requirements. Company disclaims any liability or responsibility regarding the practices and operations of the Customer, and bears no responsibility or liability for whether the Customer carries out the recommendations made by Company, and in no event will the Company be liable for consequential, indirect or economic damages. The Customer shall indemnify and hold Company harmless from and against all claims, demands, liabilities, obligations and attorneys' fees or costs brought by any third parties, arising out of, or related to this Agreement, or by failure of the Customer to act in accordance with any requirements in connection with the Services. Company will be responsible for only those damages, claims, causes of action, injuries or legal costs caused by its own direct negligence or misconduct, but then only to an amount not to exceed the annual fees charged under this Agreement.

Animal Disposal. Company will dispose of any trapped wildlife in accordance with the laws and regulations of local governing authorities; however, if Customer requests the release of the animal on his/her property, Company shall not be responsible for, nor guarantee, that the animal will not return to infest or damage the serviced property.

Choice of Law. Any and all disputes, claims or lawsuits related to this Agreement or to the services shall be determined in accordance with the laws of the Commonwealth of Pennsylvania.

Class Action Waiver. Where permitted under the applicable law, Customer and Company agree that each may bring claims against the other only in each Party's individual capacity and not as a plaintiff or class member in any purported class or representative action. Unless Customer and Company both agree, no action, or court of law, may consolidate more than one person's claims or otherwise preside over any form of a representative or class proceeding.

Mandatory Arbitration. Claims, disputes and other matters in question between the parties to this agreement, arising out of or relating to the agreement or warranty, shall be submitted to arbitration by a single, neutral arbitrator.

Intellectual Property. Except as expressly set forth herein, between Company and Customer, each is and shall remain the owner of all Intellectual Property that it owns or controls as of the Effective Date, or that it develops or acquires thereafter. This shall be binding upon all successors of the Customer's business.

Data Security. Company may provide Customer with access to Company's online and digital tools to store service reports and visit history, or other applications that may be developed, to give Customers access to their pest management information, if applicable to the Services in this Agreement. While Company follows standard procedures to secure systems and Customer data, including securing online tools and applications through the use of hashed passwords, HTTPS encryption and a secure data center, Customer confirms and acknowledges that:

a. Company and/or any of its subsidiaries are not responsible for the integrity or confidentiality of Customer's access credentials. Customers are encouraged to take precautions to secure login ids and passwords.

b. All usage rights to Company's online or digital tools are immediately discontinued upon the Customer's termination of the Service Agreement.

c. The Customer agrees to indemnify, defend, and hold Company harmless from any claims arising out of, or connected or associated with the use of Company's online and digital tools, including but not limited to, any claims arising from internet hacking.

d. This agreement shall be binding upon all successors of the Customer's business.

Refer to Legal Statements and Privacy Policies as posted on online tool Web Sites for additional information.

Third Party and Marketing Disclosure. The Customer agrees to permit Company to use the Customer's name and contact information for sharing with Company's business partners. Company will never sell this data. It is to be used to improve the Customer's experience with Company. Additionally, unless Customer notifies Company otherwise or opts out, Customer agrees to and accepts the receipt of periodic marketing and sales information relating to Company's service offerings.

Anti-Bribery and Anti-Corruption. Each party represents that neither it nor anyone acting on its behalf has offered, given, requested or accepted any undue financial or other advantage of any kind in entering into this Agreement, and that it will comply with applicable laws and regulations pertaining to corruption, competition and bribery in carrying out the terms and conditions of this Agreement.

Term. Service Agreements shall extend from month to month, with either party having the ability to cancel this Agreement upon 60-days notice to the other party.

Termination. Agreements may be terminated by either party with 60 days written notice, providing all accounts are current. See *Ownership and Replacement of Equipment* for further ramification of termination for Services that have *Term* other than month-to-month. In cases of Customer nonpayment or entering bankruptcy or insolvency per the Bankruptcy Code, Company reserves the right to terminate the Agreement upon immediate written notification.

Pricing. The initial price for services is set forth in the specifications of this Agreement. Company reserves the right to annually increase the amount charged for the services, which shall be communicated by written notice to Customer, which notice may be by invoice.

Payment. Introductory Service Fees are due upon completion of the service, unless another payment plan is selected on the Agreement. Other corrective service, rental and/or equipment/product fees will be invoiced upon completion/delivery. Subsequent services will be invoiced in accordance with the Agreement and payment plan selected by Customer. If a service date has been mutually agreed upon by Company and the Customer, it will be the Customer's responsibility to pay for service if Company has attempted to render service at the Customer's property. Payments for services are due within thirty (30) days from the date of each invoice. Customer agrees to remit payment in one of the acceptable forms of payment detailed in the Agreement or invoice. In the event full payment is not made within thirty (30) days after invoicing, a finance charge per month will be added to the unpaid balance, up to the maximum allowed by law. Late fee charges may also be applied. Additionally, the Customer is responsible for all collection costs, including reasonable attorneys' fees, for any invoices not paid by the due date. Any check returned for any reason, will result in a fee in the amount charged by Company's bank. All service warranties under this Agreement will be voided should any payment due exceed sixty (60) days. Should it become necessary to temporarily discontinue a periodic service due to causes beyond the Company's control, it is agreed that the periodic payments due under this agreement will be suspended until service is resumed, and that such temporary discontinuation of service will, in no way, breach this agreement.

Fuel/Transportation Surcharge. Like many other companies that are impacted by the price of gasoline, a rise in gasoline prices may necessitate a fuel surcharge. As such, the Company reserves the right to add a fuel surcharge to Customer's invoice for any increase in the cost of fuel as measured above the same time period in the prior year (by the National U.S. Average Motor Gasoline-Regular Fuel Price per Gallon Index reported by the U.S. Department of Energy). The surcharge may be adjusted monthly (up or down) with the price of gasoline.

Environmental, Health & Safety Surcharge. Company incurs significant costs to create sustainable practices to ensure the safety, health, and well-being of its employees, as well as the public and environment as a whole. As such, Company reserves the right to add an Environmental, Health & Safety surcharge, in addition to Customer's standard service fees, to Customer's invoice(s) to offset these costs and promote consistent, sustainable safety-and-health-conscious practices. The surcharge may be adjusted per invoice, as determined necessary by Company.

Acceptance

Related terms and conditions, diagrams, specification sheets, addendum and/or proposals are integral parts of this agreement and are incorporated herein.

Customer or Company may cancel this transaction at any time prior to midnight on the 3rd business day after the date of this transaction with a full refund of payment.

If Customer selects an automatic payment method, Customer authorizes Company to automatically debit Customer's checking account or credit card, as provided to Company by Customer, in an amount equal to any recurring service charges due to Company under this Agreement within five (5) days of the date such charge becomes due. This authorization will remain in effect until the fifth business day following the Company's receipt from Customer of a written notice to cancel such authorization. Customer understands that cancellation of this authorization does not cancel Customer's obligations under this Agreement. Prices do not include any applicable taxes.

The above Quote and Agreement are hereby accepted in their entirety, including the accompanying Terms and Conditions, which include mandatory arbitration and class action waiver provisions. By signing below, Customer confirms that it has reviewed the terms and conditions applicable to the service(s) purchased and agrees to be bound by them.

for Rentokil d/b/a Ehrlich Pest Control		for Susquehanna Township School Dist	
Ryan Adams		Terry Heller	
Representative Printed Name		Representative Printed Name	
Regional Account Executive			
Title	Date	Title	Date
Signature		Signature	

STATE-SPECIFIC DISCLOSURES.
CALIFORNIA: Supplier shall provide the "Notice to Owner/Tenant" as required by Cal. Bus. & Prof. Code section 8538.
GEORGIA: The Georgia Structural Pest Control Act requires all pest control companies to maintain insurance coverage. Information about this coverage is available from this pest control company.
TEXAS: Licensed and regulated by: Texas Department of Agriculture, PO Box 12847, Austin, TX 78711-2847 Phone 1.866.918.4481 Fax 1.888.232.2567.

TIMELINE

Our goal is to make Ehrlich Pest Control's service an integral part of your business schedule, so we set specific days and times for service in alignment with Susquehanna Township School Dist needs.

Location 1:

Service 1	REQUESTED START DATE	MAINTENANCE SERVICE START MONTH
PEST AND WILDLIFE EXCLUSION CORRECTIVE	10/05/2026	

Location 2:

Service 2	REQUESTED START DATE	MAINTENANCE SERVICE START MONTH
EXTERIOR RODENT MONITORING MAINTENANCE	10/05/2026	November

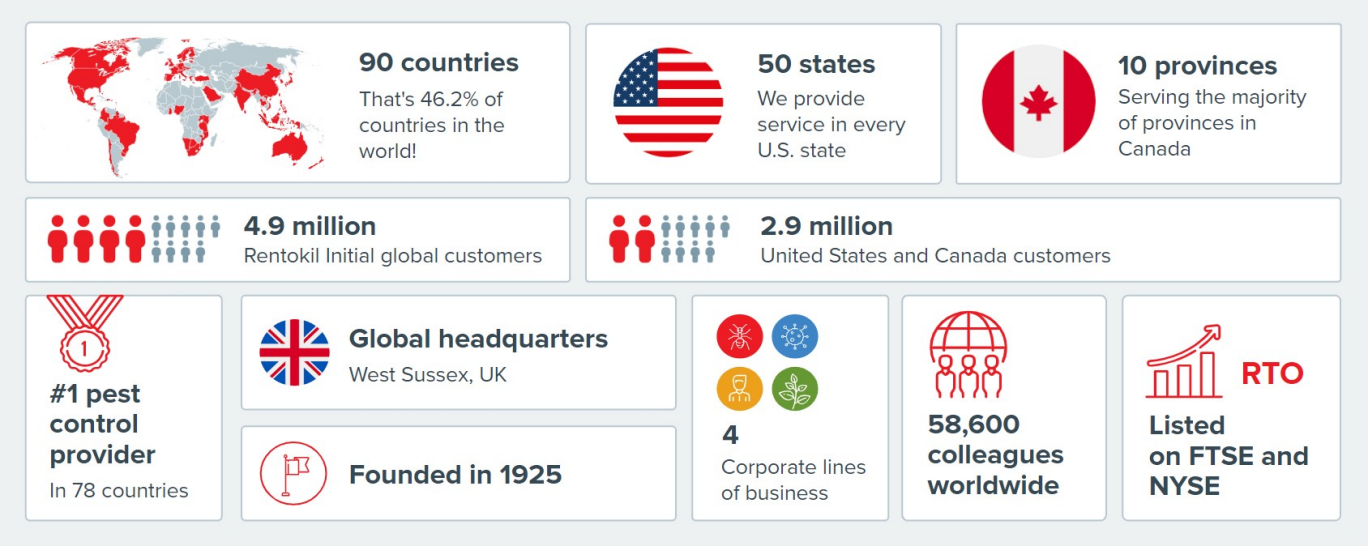
Location 3:

Service 3	REQUESTED START DATE	MAINTENANCE SERVICE START MONTH
INTERIOR RODENT MONITORING MAINTENANCE	10/05/2026	November

WE ARE PART OF THE RENTOKIL INITIAL GROUP

Wherever in the world your business operates, a Rentokil Initial colleague is there to serve you. With operations in 90 countries, we are the world's largest pest management company.

Our global organization has over 58,000 employees – and nearly half of those are here in North America.



Our commitment starts with you and wraps around the planet. We are proud to serve a diverse array of nearly 5 million customers around the world, from commercial properties to people's homes.

In addition to pest control, Rentokil Initial also operates many other environmental, hygiene, and well-being businesses, ready to support your business for specialty needs: from air purification and hygiene solutions to third-party assessments in retail environments, lake management to government vector control, or washroom services and workwear solutions.

CORPORATE AND SOCIAL RESPONSIBILITY

We all play a role in preserving the health of our planet – and at Rentokil, that includes the health of our environment, organization, communities, and colleagues. Rentokil has developed a **Corporate Social Responsibility** plan that includes three key pillars:



Committed to Advancements

Rentokil continues to innovate new ideas and connected technologies, helping our customers stay one step ahead of pests. As we have been since our founding, Rentokil is committed to advancements in pest control to stop pests from interrupting your business.

OUR SOLUTIONS

Pest Control Services

BED BUGS
Our Bed Bug Treatment provides a rapid response to bed bug issues, eliminating infestations and providing ongoing protection with the industry's most comprehensive warranty.

BIRDS
Protect your business from the damage and disruption birds cause with our humane, effective integrated bird management solutions.

CRAWLING INSECTS
Using targeted applications, we eliminate existing crawling insect infestations and prevent new ones through monitoring and exclusion.

FLYING INSECTS
Protect against flying insects with a variety of Rentokil solutions including our powerful range of energy-saving Lumnia LED insect light traps.

RODENTS
Halt disease-carrying rodents in their tracks with our proprietary remote digital monitoring PestConnect devices, inspections, exclusion services, and more.

STORED PRODUCT INSECTS
Protect your food storage from these destructive pests with Rentokil's integrated solutions that include glue boards, species-specific pheromone traps, and fumigation.

TERMITES
Termites can cost billions in property damage annually. Rentokil's comprehensive programs provide the coverage that you need to protect your brand.

Specialized Services

AIR PURIFICATION
Provide clean air people can trust with air purification solutions from our Ambius division.

DISINFECTION
Show employees and customers that you prioritize their health with a comprehensive disinfection program to reduce pathogens on surfaces.

DRAIN LINE
Increase drain line flow capacity, reduce small fly breeding sites, mitigate drain odors, and reduce costs of grease pumping with our drain line services.

FUMIGATION
Whether it's a container, silo, or other bulk product areas, Ehrlich Pest Control can safely perform fumigation to help you protect the safety and quality of your materials and products.

ODOR MANAGEMENT
Enhance your Ehrlich Pest Control experience by neutralizing odors. Our cost-effective odor management solutions are ideal for trash rooms or other problem areas.

VEGETATION MANAGEMENT
Our full-service vegetation management programs remove excess vegetation on your property, increasing curb appeal, enhancing security, and reducing pest harborages.

Reporting & Documentation

PestNetOnline
This secure, always-available online pest data management system provides real-time data, reports, trends, and insights to help you drive decisions.